

Mar 07 06 03:14p

Milde & Hoffberg, LLP

(914) 949-3416

P.1

RECEIVED  
CENTRAL FAX CENTER

MAR 07 2006

KARL F. MILDE, JR.  
STEVEN M. HOFFBERG

OF COUNSEL:

CHERYL H. AGRIS, PH.D.  
PAUL S. HOFFMAN  
THOMAS M. PITEGOFF  
NANCY A. BIRD  
HAROLD L. BURSTYN, PH.D.<sup>4</sup>

<sup>1</sup> ALSO ADMITTED IN CT  
<sup>2</sup> ALSO ADMITTED IN NJ  
<sup>3</sup> ADMITTED IN DC, VA, OH ONLY  
<sup>4</sup> ALSO ADMITTED IN FL

MILDE & HOFFBERG, LLP  
COUNSELORS IN INTELLECTUAL PROPERTY LAW

10 BANK STREET, SUITE 460  
WHITE PLAINS, NY 10606

WWW.MILDEHOFFBERG.COM

TEL: (914) 949-3100  
FAX: (914) 949-3416  
INFO@MILDEHOFFBERG.COM

VIA TELEFAX

FAX NO. (571) 273-8300

TO: COMMISSIONER FOR PATENTS  
ALEXANDRIA, VA 22313

ART UNIT: 2666

EXAMINER : Shick C. Hom

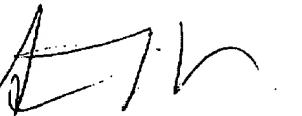
CASE NO.: BUFFALO 201

SERIAL NO.: 09/579,370

TOTAL NO. OF PAGES (INCLUDING THIS PAGE): 11

MILDE & HOFFBERG, LLP  
CUSTOMER NO. 10037

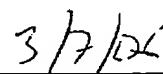
By

  
Steven M. Hoffberg  
Reg. No. 33,511

I hereby certify that this paper is being facsimile  
transmitted to the Patent and Trademark Office on the date  
shown below.

Steven M. Hoffberg  
Name (Type or Print)

  
Signature

  
Date

IF THIS TRANSMISSION IS NOT COMPLETE, PLEASE CALL (914) 949-3100

BUFFALO 201

RECEIVED  
CENTRAL FAX CENTERIN THE UNITED STATES PATENT AND TRADEMARK OFFICE MAR 07 2006

Applicants : Friedman et al.  
Serial No. : 09/579,370  
Filed : May 26, 2000  
For : VOICE OVER INTERNET CALL CENTER INTEGRATION  
Examiner : Shick C. Hom  
Art Unit : 2666  
Customer No. : 10037

---

March 7, 2006

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. § 1.116

In response to the Final Office Action dated December 8, 2005, the time for response to which expires March 8, 2006, please amend the application as follows: